



# Quality Policy Statement

*'Every day we strive to be the leading and preferred multi-disciplined construction company in the North of England'* – taken from Howard Civil Engineering 20/20 Vision launch 2018.

Howard Civil Engineering Ltd is a medium sized family owned company that delivers complex highway improvements, infrastructure, reinforced concrete frames and other heavy civil engineering structures. Other sectors of the business focus on groundworks and roads and sewers contracts for developers and house builders, both direct and as a sub-contractor. However, the ethos and values driven throughout the company remains the same.

*We deliver on our promises and commitment to all stakeholders; as an absolute minimum.*

Howard Civil Engineering is certificated to ISO 9001:2015 and operates a Quality Management System specific to our four main sectors, RC Structures, Highway improvements and Infrastructure, Groundworks and Roads and Sewer work.

The management is committed to:

- Develop and improve the Quality Management System and the implementation of ISO 9001 2015
- Continually improve the effectiveness of the Quality Management System
- The enhancement of customer satisfaction.

The management has a continuing commitment to:

- Work with customers to ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Communicate throughout Howard Civil Engineering the importance of meeting customer needs and legal requirements
- Establish the Quality Policy and its objectives
- Ensure that the senior management team (SMT) meetings, sets and reviews the quality objectives, and reports on the Internal audit results as a means of monitoring and measuring the processes and the effectiveness & suitability of the Quality Management System and objectives set.
- Ensure the availability of fully trained and competent resources and provide training to continually improve the effectiveness of the Quality Management System.

- Continuous monitoring quality performance and implementing improvements when appropriate.
- Comply with all English and EU legislation and regulations specifically related to its business activities.
- Take into consideration the views of interested parties and the effect Howard Civil Engineering has upon the environment.

Each employee will be made aware of the importance and contents of this quality policy and be encouraged to contribute to the success of the quality management system.

The Company's goals and commitment in meeting the requirements of ISO 9001: 2015 will secure a prosperous future and set a unique standard for others to follow

Signed:



Date: 6<sup>th</sup> January 2026

M T Howard - Managing Director